

## Selecting a QI Core Team

Establish a practice core team to spearhead efforts to implement evidence-based standards for teen mental wellness. **Leadership buy-in:** Obtain buy-in from practice leadership for making improvements including providing time needed to complete duties.

**Protected time anticipated:** \*Daily/weekly huddles <= 15 minutes \*Monthly Core team-meetings \*Monthly Data webinar participation \*Monthly PATHS webinar participation \*Monthly meetings with staff and providers for updates and feedback

**Align QI work with routine responsibilities:** Historically practices with the greatest improvements have administrative staff abstract and enter data as assessing and improving quality are increasingly integral to practice management. Team roles include:

Team Member	Major roles and responsibilities
QI Lead Physician (MD/DO) Lead may be NP if supervised by MD/DO	<ul> <li>Coordinate team effort to institute change processes</li> <li>Encourage &amp; facilitate the practice's involvement in the project</li> <li>Provide provider's perspective/ insight on teen vaccine completion</li> <li>Data Oversight <ul> <li>Participate in December- February data calls to understand which data are being collected</li> <li>Double abstract 2 - 4 charts to establish data integrity</li> </ul> </li> <li>Attest to practice provider participation in MOC activities</li> </ul>
Practice Data Manager	<ul> <li>Participate in December-February data webinars</li> <li>Double abstract 2 – 4 charts with lead physician to ensure data integrity</li> <li>Abstract and enter project data into REDCap</li> <li>Print monthly REDCap run charts to share with core team, providers, staff and patients</li> </ul>
Clinical support staff (RN, LPN, MA)	Facilitate clinical support staff perspective and involvement in adolescent depression screening and follow-up
Office Administrator/Manager	<ul> <li>Serve as the point person to receive and distribute communication from the project manager</li> <li>Identify other key staff to support QI work (front desk, scheduler, care coordinator, etc.)</li> <li>Communicate importance of teen wellness and collaborative work to staff</li> <li>Ensure core team has protected time to complete assignments</li> <li>Ensure evaluation data/reports/surveys are submitted on time</li> <li>Communicate practice collaborative work to patients</li> <li>Facilitate front-office level perspective and involvement in implementation</li> <li>Ensure any coding updates capture care delivered</li> <li>Ensure improvements are incorporated into workflow including updating job descriptions to sustain progress</li> </ul>

Consider including a parent or teen representative on the core team. More on how to bring in the parent and teen perspective to follow throughout the collaborative.