

CHADIS Frequently Asked Questions

1. “What is CHADIS?”

CHADIS is an online system that delivers questionnaires that help you doctor review the health and development of your child. Using CHADIS before the visit will help us take better care of your child

2. “What is the goal of the questionnaires?”

Your doctor uses the questionnaires to examine if your child is developing on schedule. These questions can help detect issues early, before some signs are present. When issues are caught early, children receive help earlier; and treatment is often more effective. The process also allows you to share with your doctor any questions or concerns you may have.

3. “When should I use CHADIS?”

You should use CHADIS before every regular visit. Once you register, CHADIS will send you an email reminder before each visit.

4. “How do I get started?”

You can start by registering at www.chadis.com. Your doctor’s office will provide you with a registration letter an invitation code. The code is the phone number of your doctor’s office.

5. “Who has access to this information?”

Only your doctor and the staff of the office have access to your information. You will have a personal username and password to access the CHADIS questionnaires.

6. “Can I register more than one child on my account?”

You may register all of your children under your account. Please look for the “Back to My Children” and “Enroll another child” buttons once you login to CHADIS.

7. “Who can help me with technical issues”?

CHADIS has a toll-free technical assistance line. Please call (888) 424-2347 EXT. 12.

8. “How can I learn more about CHADIS?”

You may learn more about CHADIS by going to www.chadis.com and click on the “For Families” tab.

9. “Where can I do CHADIS if I don’t have the internet at home?”

Try these places: The local library, Coffee shops, Community Centers, Schools, Area colleges, Fedex Kinkos and other copy centers, Blackberry or PDA with the internet.