

## **The Science of Improvement on a Whiteboard!**

*Robert Lloyd, the Director of Performance Improvement at IHI, uses his trusty whiteboard to dissect the science of improvement. In short videos, he breaks down everything from Deming's System of Profound Knowledge, to the PDSA cycle, to run charts. Click, sit back, and enjoy the learning.*

### **The Model For Improvement**

Part 1: <https://youtu.be/SCYghxtioIY>

Part 2: <https://youtu.be/6MIUqduINwQ>

### **PDSA Cycles**

Part 1: [https://youtu.be/\\_-ceS9Ta820](https://youtu.be/_-ceS9Ta820)

Part 2: <https://youtu.be/8e38RCU8-uA>