Model for Improvement Part 1. <https://youtu.be/SCYghxtioIY>

Model for Improvement Part 2 <https://youtu.be/6MIUqdulNwQ>

Dr. Mike Evans: Quality Improvement in Healthcare <https://youtu.be/jq52ZjMzqyI>

Short meeting skills video as well: <https://vimeo.com/117271706>

Kaizan (review process mapping) video <https://www.youtube.com/watch?v=eLUkM-Fi1W8>

IHI Whiteboard Videos

PDSA Part1: <https://youtu.be/_-ceS9Ta820>

PDSA Part 2: <https://youtu.be/eYoJxjmv_QI>

[Introduction to Flowcharting](https://www.youtube.com/watch?v=tq7dQVaTbcc&feature=youtu.be) https://www.youtube.com/watch?v=tq7dQVaTbcc&feature=youtu.be

[Flowcharting Part 2](https://www.youtube.com/watch?v=yFtV0-gm9nk): https://www.youtube.com/watch?v=yFtV0-gm9nk

[Cause and Effect Diagrams (Fishbone)](https://www.youtube.com/watch?v=387chd8p54c&feature=youtu.be): https://www.youtube.com/watch?v=387chd8p54c&feature=youtu.be

IHI Open Course

<http://www.ihi.org/education/IHIOpenSchool/Courses/Documents/Course%20Catalog.pdf>

NICHQ

Quality Improvement 101 <https://www.nichq.org/resource/quality-improvement-101>

Fun learning videos:

PDSA

<https://www.youtube.com/watch?v=cP_OM5VVcSoA>:

 <https://www.youtube.com/watch?v=rbLo6su6lHc>

<https://www.youtube.com/watch?v=jsp-19o_5vU>

Leadership

<https://www.youtube.com/watch?v=V74AxCqOTvg>

https://www.youtube.com/watch?v=EsUzI9lZMak

Communication

<https://www.youtube.com/watch?v=8Q8Cexq1fAw>

<https://www.youtube.com/watch?v=vJG698U2Mvo>

<https://www.youtube.com/watch?v=phUUjk_btiY>