

# INTRODUCING LIVECHAT



## WHAT IS LIVECHAT



LiveChat is the digital channel for you to contact International SOS



**Available on:**  
iPhone OS 8+  
Android OS 5+  
Blackberry with  
Android OS



## ACCESS LIVECHAT



Download the International SOS Assistance App v5.1



Register online



Create a profile

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Choose a secure PIN



Start Chatting!



## BENEFITS OF LIVECHAT



Connect to Assistance Centre over WIFI



Maintain your privacy in public using LiveChat



Source answers to quick questions in seconds



Send photos and images via LiveChat