

New Patient Instructions

- Arrive 1 hour before your appointment time. Anything after this will result in your appointment being rescheduled. You may receive automated calls/messages from UAB notifying you of your appointment time. These are generic messages and do not reflect the specific requirements of the clinic. You **MUST** arrive one hour prior to the time of your appointment.
- Expect to provide a urine sample for a drug screen before you see the doctor. The presence of illicit substances or drugs not on your medication list makes it unlikely you will be accepted as a clinic patient. The presence of illicit substances could result in the cancellation of the appointment and you will not be seen by the Doctor.
- You should not expect to receive pain medications on your first visit. You should make arrangements with your referring physician to account for this.
- **Cash in not accepted for self-pay patients** but is accepted for co-pays. Credit cards and checks are accepted for all services and will be verified at the front desk.